



COMMUNITY BOARD
SERVICE PROGRAM RANKINGS
FOR FY 2011

Each year the community boards are asked to indicate the general importance of each service to the community by ranking programs on the **Community Board Service Program Rankings**.

For FY 2011 the boards ranked 90 programs within 24 agencies that provide direct, local level services. Community boards were instructed to rank each program according to how important that service is to the community. Citywide and borough rankings are presented. For FY 2011, 46 of the 59 community boards participated in the service rankings.

CITYWIDE RESULTS

The highest ranked programs continue to be local services, those traditionally provided by a municipality, which address the district's quality of life. The top ten programs for FY 2011 are listed below. Repeated rankings indicate a tie.

		<u>FY 11</u>
AGING	Services for the Elderly	1
YOUTH & C. DEV.	Youth Development Services	2
EDUCATION	After School/Summer School	3
CHILDREN'S SVCS.	Child Protection Services	4
PARKS	Parks Maintenance	5
POLICE	Patrol (Housing, Transit & Auxiliary)	5
LIBRARIES	Branch Library Services	7
FIRE	Emergency Medical Services (Ambulances)	8
BUILDINGS	Inspections	9
EDUCATION	Classroom Instruction	10

Note: Repeated number rankings indicate a tie in the program positions.

TABLE 1

COMMUNITY BOARD RANKING OF TOP 25% OF SERVICE PROGRAMS

<u>AGENCY</u>	<u>PROGRAM</u>	<u>FY 11 RANK</u>	<u>FY 10 RANK</u>	<u>FY 09 RANK</u>	<u>FY 08 RANK</u>	<u>FY 07 RANK</u>
AGING	Services for the Elderly	1	1	6	5	2
YOUTH AND COMM. DEV.	Youth Development Services	2	4	4	1	5
EDUCATION	After School/Summer School	3	3	4	8	6
CHILDREN'S SVCS.	Child Protection Services	4	8	8	2	17
PARKS	Parks Maintenance	5	2	2	7	3
POLICE	Patrol (Housing, Transit & Auxiliary)	5	7	1	5	1
LIBRARIES	Branch Library Services	7	8	7	8	9
FIRE	Emergency Med Services (Ambulances)	8	5	8	3	4
BUILDINGS	Inspections	9	10	10	10	15
EDUCATION	Classroom Instruction	10	5	3	3	6
SANITATION	Refuse Collection	11	12	11	12	8
SANITATION	Street Cleaning	12	17	17	14	11
EDUCATION	Safety	13	11	11	12	14
POLICE	Communications (911)	14	19	13	11	10
CHILDREN'S SVCS.	Child Care/Head Start	15	13	15	15	11
DEP	Air/Noise/Hazmat Enforcement	15	19	20	17	19
EDC	Economic Development Initiatives	17	35	29	32	30
TRANSPORTATION	Street Maintenance / Smoothness	18	16	18	16	18
PARKS	Recreation Programs	19	13	18	31	24
POLICE	Emergency Svcs./ Special Squads	20	18	28	27	15
TRANSPORTATION	Street Lighting (Also Parks)	20	34	23	28	19
EDUCATION	Counseling/ Drug Prev./ Parent Involvement	22	25	27	25	36
FIRE	Fire Extinguishment	23	15	14	18	13
HHC	In-Patient Hospital Care Services	23	22	16	23	30

Note: Repeated number rankings indicate a tie in the program positions

TABLE 2

COMMUNITY BOARD RANKING OF TOP 25% OF SERVICE PROGRAMS
BY BOROUGH

<u>AGENCY</u>	<u>PROGRAM</u>	CITY					<u>S.L.</u>
		<u>WIDE</u>	<u>BRONX</u>	<u>BKLYN</u>	<u>MANH</u>	<u>QUEENS</u>	
AGING	Services for the Elderly	1	2	2	1	1	14
YOUTH AND COMM. DEV.	Youth Development Services	2	3	2	5	2	24
EDUCATION	After School/Summer School	3	3	1	3	11	38
CHILDREN'S SVCS.	Child Protection Services	4	10	7	14	3	8
PARKS	Parks Maintenance	5	5	9	7	7	14
POLICE	Patrol (Housing, Transit & Aux.)	5	1	2	7	7	38
LIBRARIES	Branch Library Services	7	16	2	11	6	3
FIRE	Emergency Med Services	8	16	2	11	3	14
BUILDINGS	Inspections	9	15	12	5	3	3
EDUCATION	Classroom Instruction	10	5	8	7	15	24
SANITATION	Refuse Collection	11	26	9	11	10	8
SANITATION	Street Cleaning	12	7	25	16	12	24
EDUCATION	Safety	13	13	18	53	8	14
POLICE	Communications (911)	14	26	12	53	12	14
CHILDREN'S SVCS.	Child Care/Head Start	15	10	11	16	38	66
DEP	Air/Noise/Hazmat Enforcement	15	26	40	1	18	24
EDC	Economic Development Initiatives	17	13	15	7	61	3
TRANSPORTATION	Street Maintenance / Smoothness	18	23	20	48	19	1
PARKS	Recreation Programs	19	8	16	40	35	43
POLICE	Emergency Svcs./ Special Squads	20	26	23	16	29	14
TRANSPORTATION	Street Lighting (Also Parks)	20	23	32	16	25	8
EDUCATION	Counseling/ Drug Prev./ Parent Involvement	22	21	25	31	19	38
FIRE	Fire Extinguishment	23	59	12	31	15	24
HHC	In-Patient Hospital Care Services	23	23	16	47	25	50

Note: Repeated number rankings indicate a tie in the program positions

**TABLE 3
COMMUNITY BOARD RANKING OF BOTTOM 25% OF SERVICE PROGRAMS
CITYWIDE**

<u>AGENCY</u>	<u>PROGRAM</u>	<u>FY 11</u>	<u>FY 10</u>	<u>FY 09</u>	<u>FY08</u>	<u>FY 07</u>
		<u>RANK</u>	<u>RANK</u>	<u>RANK</u>	<u>RANK</u>	<u>RANK</u>
HUMAN RESOURCES	Medical Assistance Programs (MAP)	68	69	63	61	66
EDUCATION	Food Services	68	61	59	68	63
CONSUMER AFFAIRS	Licensed Home Improvement Contractors	70	67	67	72	67
CHILDRENS SERVICES	Family Court Legal Services	71	66	64	66	*
CONSUMER AFFAIRS	Underage Tobacco	71	71	65	74	81
SMALL BUS. SVCS.	NYC Business Solutions	71	63	73	75	70
CULTURAL AFFAIRS	Public Art (Perm. Artworks in Civic Spaces)	74	*	*	*	*
HOUSING AUTHORITY	Housing Management&Maintenance Services	74	73	67	57	65
HPD	Demolition / Seal-up	74	82	83	84	75
HPD	Rehabilitation	77	78	72	80	73
SANITATION	Vacant Lot Cleanup	78	70	75	79	61
HPD	Relocation/Emergency Housing	78	76	80	83	76
CONSUMER AFFAIRS	Sidewalk Cafes	80	79	71	71	*
SMALL BUS. SVCS.	Division of Economic & Financial Opportunity	81	77	78	68	72
HEALTH& MENTAL	Tobacco Control Program	82	81	78	77	76
HPD	Property Management	83	86	86	85	83
HPD	Alternative Management of In-Rem Property	83	89	88	90	85
HRA	Family Independence Administration	85	83	84	81	71
DCAS	Vacant Lot Fencing	86	85	85	87	82
CONSUMER AFFAIRS	Weights & Measurements	87	84	82	78	*
CONSUMER AFFAIRS	Internet Gaming Cafes	87	87	88	88	*
CONSUMER AFFAIRS	Second Hand Auto Dealers	89	87	87	86	84
CONSUMER AFFAIRS	Electronic Stores	90	89	90	89	*

*Program not previously listed.

Note: Repeated number rankings indicate a tie in the program positions.

**TABLE 4
COMMUNITY BOARD RANKINGS OF SERVICE PROGRAMS WITHIN AGENCIES
CITYWIDE**

AGENCY	INTRA-AGENCY RANK	INTER-AGENCY RANK	PROGRAM
Administrative Services	N/A	86	Vacant Lot Fencing
Aging	N/A	01	Services for the Elderly
Buildings	1	09	Inspections
	2	25	Plan Examination
	3	32	Periodic Inspections: Elevators
Small Business Services	1	41	Neighborhood Development
	2	62	NYC Workforce Career Centers
	3	71	NYC Business Solutions
	4	81	Div. of Economic & Financial Opportunity
Children's Services	1	04	Child Protection Services
	2	15	Childcare/Headstart
	3	40	Family Support Services
	4	71	Family Court Legal Services
Consumer Affairs	1	70	Licensed Home Improvement Contractors
	2	71	Underage Tobacco
	3	80	Sidewalk Cafes
	4	87	Weights and Measurements
	5	87	Internet Gaming Cafes
	6	89	Second Hand Auto Dealers
	7	90	Electronic Stores
Cultural Affairs	1	25	Arts and Cultural Events and Venues
	2	74	Public Art (Perm. Artworks in Civic Spaces)
Economic Development	1	17	Economic Development Initiatives
	2	65	Property Management

N/A = Not Applicable

NOTE: Repeated number rankings indicate a tie in the program positions

AGENCY	INTRA-AGENCY RANK	INTER-AGENCY RANK	PROGRAM
Education	1	03	After School /Summer School
	2	10	Classroom Instruction
	3	13	School Safety
	4	22	Counseling/Drug Prevention
	5	49	Administrative Staff (Principals etc.)
	6	49	Buildings Services (Construction)
	7	58	Transportation
	8	68	Food Services
Environmental Protection	1	15	Air/Noise/Hazmat Enforcement
	2	28	Sewer/Water Pollution Control
	3	42	Water Delivery
	4	54	Environmental Planning & Assessment
Fire Department	1	08	Emergency Medical Services
	2	23	Fire Extinguishment
	3	38	Fire Prevention
	4	46	Fire Investigation
	5	51	Public Safety Education
Health & Mental Hygiene	1	25	Regulatory/Environmental Health (Incl. Pest Control)
	2	35	HIV/AIDS Prevention Program
	3	48	Mental Health/Retardation & Alcoholism Services
	4	82	Tobacco Control Program
Health & Hospitals Corporation	1	23	In-Patient Hospital Care Services
	2	39	Preventive/Primary Ambulatory Health Care
Homeless Services	N/A	60	Services for Homeless Individuals and Families

N/A = Not Applicable

NOTE: Repeated number rankings indicate a tie in the program positions

AGENCY	INTRA-AGENCY RANK	INTER-AGENCY RANK	PROGRAM
Housing Authority	N/A	74	Housing Management & Maintenance Services
Housing Preservation & Development	1	29	Code Enforcement (Complaint Inspections)
	2	66	Neighborhood Preservation
	3	74	Demolition/Seal-Up
	4	77	Rehabilitation
	5	78	Relocation/Emergency Housing
	6	83	Property Management
	7	83	Alternative Management of In-Rem Property
Human Resources Administration	1	33	Domestic Violence & Emergency Intervention Services
	2	44	Home Care Services Program (HCSP)
	3	51	HIV/AIDS Services
	4	59	Adult Protective Services (APS)
	5	64	Office of Child Support and Enforcement (OCSE)
	6	68	Medical Assistance (MAP)
	7	85	Family Independence Administration Programs
Libraries	N/A	07	Branch Library Services
Parks & Recreation	1	05	Parks Maintenance
	2	19	Recreation Programs
	3	37	Forestry & Horticulture
	4	54	Urban Park Services (Rangers/PEP)
	5	54	Facility Repairs
Police	1	05	Patrol (Includes Housing, Transit & Auxiliary)
	2	14	Communications (911)
	3	20	Emergency Services/Special Squads
	4	33	Investigations
	5	42	Traffic Control/Enforcement

N/A = Not Applicable
NOTE: Repeated number rankings indicate a tie in the program positions

AGENCY	INTRA-AGENCY RANK	INTER-AGENCY RANK	PROGRAM
Sanitation	1	11	Refuse Collection
	2	12	Street Cleaning
	3	30	Enforcement
	4	44	Recycling
	5	78	Vacant Lot Clean-up
Transit Authority	1	31	Bus Maintenance & Operations
	2	35	Rapid Transit Maintenance & Operations
Transportation	1	18	Street Maintenance/Smoothness
	2	20	Street Lighting (also Parks)
	3	47	Sidewalk Repair
	4	57	Arterial Highway Safety, Smoothness & Cleaning
	5	60	Signal Engineering
	6	62	Traffic/Planning Operations
	7	67	Bridges
Youth & Community Development	1	02	Youth Development Services
	2	53	Community Development Services

N/A = Not Applicable

NOTE: Repeated number rankings indicate a tie in the program positions

CITY-WIDE

Rank	Agency	Program Activity	Average Score of Boards	Ranking	Number of Boards					No of Boards Ranking
					A	B	C	D	E	
01	AGING	SERVICES FOR THE ELDERLY	133	37	6	1	1	1	1	46
02	YOUTH & COMMUNITY DEVELOP.	YOUTH DEVELOPMENT SERVICES	152	30	8	3	0	0	1	46
03	EDUCATION	AFTER SCHOOL/SUMMER SCHOOL & EVENINGS	161	28	12	3	2	1	1	46
04	CHILDREN'S SERVICES	CHILD PROTECTION SERVICES	167	27	8	10	1	0	1	46
05	PARKS & RECREATION	PARKS MAINTENANCE	170	27	9	8	1	1	1	46
06	POLICE	PATROL & (HOUSING, TRANSIT & AUX POLICE)	170	29	9	3	3	2	2	46
07	LIBRARIES	BRANCH LIBRARY SERVICES	172	27	11	3	4	1	1	46
08	FIRE DEPARTMENT	EMERGENCY MEDICAL SERVICES	174	27	10	4	4	4	1	46
09	BUILDINGS	INSPECTIONS	178	23	16	2	4	4	1	46
10	EDUCATION	CLASSROOM INSTRUCTION	183	21	17	4	3	3	1	46
11	SANITATION	REFUSE COLLECTION	196	22	12	6	4	2	1	46
12	SANITATION	STREET CLEANING	215	15	16	10	3	4	2	46
13	EDUCATION	SCHOOL SAFETY	217	18	7	17	3	3	1	46
14	POLICE	SCHOOL SAFETY	217	19	10	17	3	3	1	46
15	CHILDREN'S SERVICES	COMMUNICATIONS (911)	230	19	10	6	6	6	5	46
16	ENVIRONMENTAL PROTECTION	DIVISION OF CHILD CARE AND HEAD START	233	15	14	7	7	7	3	46
17	ECONOMIC DEVELOPMENT	AIR/NOISE/HAZMAT ENFORCEMENT	233	17	10	7	11	1	1	46
18	TRANSPORTATION	ECONOMIC DEVELOPMENT INITIATIVES	235	17	8	12	6	6	3	46
19	PARKS & RECREATION	STREET MAINTENANCE/SMOOTHNESS	237	16	11	8	8	3	3	46
20	POLICE	RECREATION PROGRAMS	239	11	18	8	6	6	3	46
21	TRANSPORTATION	EMERGENCY SERVICES/SPECIAL SQUADS	246	14	9	13	8	2	2	46
22	EDUCATION	STREET LIGHTING (ALSO PARKS)	246	12	13	13	4	4	4	46
23	FIRE DEPARTMENT	COUNSELING/DRUG PREV./PARENT INVOLVEMENT	248	6	17	19	3	3	1	46
24	HEALTH & HOSPITALS CORP	FIRE EXTINGUISHMENT	252	14	11	9	7	5	5	46
25	BUILDINGS	IN-PATIENT HOSPITAL CARE SERVICES	252	14	12	8	6	6	6	46
26	CULTURAL AFFAIRS	PLAN EXAMINATION	257	14	10	10	6	6	6	46
27	HEALTH & MENTAL HYGIENE	ARTS & CULTURAL EVENTS & VENUES	257	12	15	6	7	6	6	46
28	ENVIRONMENTAL PROTECTION	REG. AND ENV. HLTH SVCS. (INC. PEST CTRL)	257	11	12	13	6	6	4	46
29	HOUSING PRESERV. & DEV.	SEWERS/WATER POLLUTION CONTROL	259	11	16	6	7	7	6	46
30	SANITATION	CODE ENFORCEMENT (COMPLAINTS INSPECTION)	261	12	11	10	9	4	4	46
31	TRANSIT AUTHORITY	ENFORCEMENT	263	9	13	13	8	3	3	46
32	BUILDINGS	BUS MAINTENANCE & OPERATIONS	265	10	11	14	7	4	4	46
33	HUMAN RESOURCES	PERIODIC INSPECTIONS	270	6	17	12	7	4	4	46
34	POLICE	OFF. OF DOM. VIOLENCE & EMERG. INTERVENTION	272	10	11	11	10	4	4	46
35	HEALTH & MENTAL HYGIENE	INVESTIGATIONS	272	8	14	13	5	6	6	46
36	TRANSIT AUTHORITY	HIV/AIDS PREVENTION PROGRAM	276	12	10	9	7	8	8	46
37	PARKS & RECREATION	RAPID TRANSIT MAINTENANCE & OPERATIONS	276	10	12	11	5	8	8	46
38	FIRE DEPARTMENT	FORESTRY AND HORTICULTURE	278	6	18	8	7	6	6	46
39	HEALTH & HOSPITALS CORP	FIRE PREVENTION	283	6	11	18	8	7	4	46
40	CHILDREN'S SERVICES	PREVENT/PRIMARY AMBULATORY HEALTH CARE SVCS	285	8	11	12	10	5	5	46
41	SMALL BUSINESS SERVICES	FAMILY SUPPORT SERVICES	289	3	17	11	12	3	3	46
42	ENVIRONMENTAL PROTECTION	NEIGHBORHOOD DEVELOPMENT	293	7	9	15	10	5	5	46
43	POLICE	WATER DELIVERY	296	9	7	12	13	5	5	46
44	HUMAN RESOURCES	TRAFFIC CONTROL/ENFORCEMENT	296	12	11	3	7	13	7	46
45	SANITATION	HOME CARE SERVICES PROGRAM (HCSP)	298	6	11	12	12	5	5	46
46	FIRE DEPARTMENT	RECYCLING	298	6	13	9	12	6	6	46
47	TRANSPORTATION	FIRE INVESTIGATION	300	5	13	9	15	4	4	46
48	HEALTH & MENTAL HYGIENE	SIDEWALK REPAIR	302	4	15	12	6	9	9	46
49	EDUCATION	MENTAL HEALTH/RETARDATION & ALCOHOLISM SVCS	304	6	6	18	12	4	4	46
50	EDUCATION	ADMIN. STAFF (PRINCIPALS, ETC.)	311	6	9	13	10	8	8	46
		BUILDING SVCS. (CUSTOD., MAINT., CONSTR.)	311	4	11	13	12	6	6	46

Rank	Agency	Program Activity	Average Score of Boards Ranking	Number of Boards Ranking					No of Boards Ranking
				A	B	C	D	E	
01	POLICE	PATROL & (HOUSING, TRANSIT & AUX POLICE) SERVICES FOR THE ELDERLY	110	9	1	0	0	0	10
02	AGING	AFTER SCHOOL/SUMMER SCHOOL & EVENINGS	120	8	2	0	0	0	10
03	EDUCATION	YOUTH DEVELOPMENT SERVICES	140	7	2	1	0	0	10
04	YOUTH & COMMUNITY DEVELOP.	CLASSROOM INSTRUCTION	140	8	0	2	0	0	10
05	EDUCATION	PARKS MAINTENANCE	150	5	5	0	0	0	10
06	PARKS & RECREATION	STREET CLEANING	150	6	3	1	0	0	10
07	SANITATION	NYC WORKFORCE1 CAREER CENTERS RECREATION PROGRAMS	160	6	3	0	1	0	10
08	SMALL BUSINESS SERVICES	CHILD PROTECTION SERVICES	170	5	3	0	2	0	10
09	PARKS & RECREATION	DIVISION OF CHILD CARE AND HEAD START	170	6	2	1	1	1	10
10	CHILDREN'S SERVICES	OFF. OF DOM. VIOLENCE & EMERG. INTERVENTION	180	5	2	3	0	0	10
11	CHILDREN'S SERVICES	ECONOMIC DEVELOPMENT INITIATIVES	180	5	2	2	1	1	10
12	HUMAN RESOURCES	SCHOOL SAFETY INSPECTIONS	190	4	3	2	2	0	10
13	ECONOMIC DEVELOPMENT	EMERGENCY MEDICAL SERVICES	200	4	0	3	1	1	10
14	EDUCATION	HIV/AIDS PREVENTION PROGRAM	200	6	3	0	2	0	10
15	BUILDINGS	REG. AND ENV. HLTH SVCS. (INC. PEST CTRL)	210	3	5	0	1	1	10
16	FIRE DEPARTMENT	MENTAL HEALTH/RETARDATION & ALCOHOLISM SVCS	220	4	3	3	1	1	10
17	HEALTH & MENTAL HYGIENE	BRANCH LIBRARY SERVICES	220	4	4	1	1	1	10
18	HEALTH & MENTAL HYGIENE	COUNSELING/DRUG PREV./PARENT INVOLVEMENT	220	3	4	1	4	0	10
19	HEALTH & MENTAL HYGIENE	PREVENT/PRIMARY AMBULATORY HEALTH CARE SVCS	230	4	5	1	1	2	10
20	LIBRARIES	IN-PATIENT HOSPITAL CARE SERVICES	230	2	4	4	3	0	10
21	EDUCATION	STREET LIGHTING (ALSO PARKS)	240	2	4	4	3	0	10
22	HEALTH & HOSPITALS CORP	STREET MAINTENANCE/SMOOTHNESS	240	2	4	4	2	2	10
23	HEALTH & HOSPITALS CORP	AIR/NOISE/HAZMAT ENFORCEMENT	250	2	4	4	1	1	10
24	TRANSPORTATION	CODE ENFORCEMENT (COMPLAINTS INSPECTION)	250	3	2	2	2	3	10
25	TRANSPORTATION	COMMUNICATIONS (911)	250	3	3	1	2	1	10
26	ENVIRONMENTAL PROTECTION	EMERGENCY SERVICES/SPECIAL SQUADS	250	3	3	1	2	2	10
27	HOUSING PRESERV. & DEV.	REFUSE COLLECTION	250	2	4	4	1	1	10
28	POLICE	NEIGHBORHOOD DEVELOPMENT	250	2	2	2	2	2	10
29	POLICE	INVESTIGATIONS	250	3	3	2	2	2	10
30	SANITATION	FAMILY SUPPORT SERVICES	260	3	2	2	2	2	10
31	SMALL BUSINESS SERVICES	ARTS & CULTURAL EVENTS & VENUES	270	2	4	4	2	3	10
32	POLICE	SEWERS/WATER POLLUTION CONTROL	270	2	4	4	1	1	10
33	CHILDREN'S SERVICES	HIV/AIDS SERVICES ADMINISTRATION(HASA)	280	2	3	3	3	3	10
34	CULTURAL AFFAIRS	BUS MAINTENANCE & OPERATIONS	280	1	3	3	3	0	10
35	ENVIRONMENTAL PROTECTION	PERIODIC INSPECTIONS	280	2	4	2	3	2	10
36	HUMAN RESOURCES	NEIGHBORHOOD PRESERVATION/COMMUNITY DEV. ENFORCEMENT	280	2	2	4	2	1	10
37	TRANSIT AUTHORITY	FORESTRY AND HORTICULTURE	290	1	5	2	2	1	10
38	BUILDINGS	URBAN PARK SVCS (RANGERS/PEP)	290	0	2	5	2	1	10
39	HOUSING PRESERV. & DEV.	ARTERIAL HWY SAFETY, SMOOTHNESS & CLEANING	290	1	4	3	2	1	10
40	SANITATION	ADMIN. STAFF (PRINCIPALS, ETC.)	300	1	4	3	1	1	10
41	PARKS & RECREATION	PUBLIC SAFETY EDUCATION	300	1	3	3	3	2	10
42	PARKS & RECREATION	OFFICE OF CHILD SUPPORT & ENFORCEMENT(OCSSE)	300	1	2	2	3	1	10
43	TRANSPORTATION	RAPID TRANSIT MAINTENANCE & OPERATIONS	310	1	5	0	3	3	10
44	EDUCATION	SIDEWALK REPAIR	310	2	1	1	2	2	10
45	FIRE DEPARTMENT	MEDICAL ASSISTANCE PROGRAMS (MAP)	310	0	5	5	0	0	10
46	HUMAN RESOURCES	FACILITY REPAIRS (SKILLED TRADES)	310	1	2	2	4	2	10
47	TRANSIT AUTHORITY		320	1	2	2	4	2	10
48	TRANSPORTATION		320	0	5	5	0	3	10
49	HUMAN RESOURCES		320	1	2	2	4	2	10
50	PARKS & RECREATION		320	2	0	4	2	2	10

THE BRONX

Rank	Agency	Program Activity	Average Score of Boards Ranking	Number of Boards Ranking					No of Boards Ranking
				A	B	C	D	E	
51	SMALL BUSINESS SERVICES	NYC BUSINESS SOLUTIONS	330	2	0	2	5	1	10
52	CONSUMER AFFAIRS	UNDERAGE TOBACCO	330	0	2	4	3	1	10
53	FIRE DEPARTMENT	FIRE PREVENTION	330	0	2	4	3	1	10
54	HOMELESS SERVICES	SVCS FOR HOMELESS INDIVIDUALS & FAMILIES	330	1	2	2	3	2	10
55	HUMAN RESOURCES	HOME CARE SERVICES PROGRAM (HCSP)	330	1	1	3	4	1	10
56	YOUTH & COMMUNITY DEVELOP.	COMMUNITY DEVELOPMENT SERVICES	330	0	0	3	2	2	10
57	ECONOMIC DEVELOPMENT	PROPERTY MANAGEMENT	340	1	1	4	1	3	10
58	TRANSPORTATION	TRAFFIC PLANNING OPERATIONS	340	2	1	1	3	3	10
59	SMALL BUSINESS SERVICES	DIV. OF ECONOMIC & FINANCIAL OPPORTUNITY	350	0	0	6	3	1	10
60	EDUCATION	BUILDING SVCS. (CUSTOD., MAINT., CONSTR.)	350	1	1	3	2	3	10
61	FIRE DEPARTMENT	FIRE EXTINGUISHMENT	350	0	3	2	2	3	10
62	HOUSING AUTHORITY	HOUSING MANAGEMENT & MAINTENANCE SERVICES	350	1	2	2	1	4	10
63	TRANSPORTATION	SIGNAL ENGINEERING	350	1	1	2	4	2	10
64	BUILDINGS	PLAN EXAMINATION	360	1	2	1	2	4	10
65	HOUSING PRESERV. & DEV.	DEMOLITION/SEAL-UP	360	1	1	2	3	3	10
66	HOUSING PRESERV. & DEV.	REHABILITATION	360	1	0	4	2	3	10
67	POLICE	TRAFFIC CONTROL/ENFORCEMENT	360	2	1	1	1	5	10
68	SANITATION	RECYCLING	360	1	1	1	1	2	10
69	EDUCATION	TRANSPORTATION	370	0	1	4	2	3	10
70	ENVIRONMENTAL PROTECTION	ENVIRONMENTAL PLANNING & ASSESSMENT	370	1	0	2	5	2	10
71	FIRE DEPARTMENT	FIRE INVESTIGATION	370	0	2	2	3	3	10
72	HOUSING PRESERV. & DEV.	ALTERNATIVE MANAGEMENT OF IN REM PROPERTY	370	0	0	2	3	3	10
73	HOUSING PRESERV. & DEV.	RELOCATION/EMERGENCY HOUSING	370	1	1	2	2	4	10
74	TRANSPORTATION	BRIDGES	370	0	1	4	2	3	10
75	CHILDREN'S SERVICES	FAMILY COURT LEGAL SERVICES	380	0	1	3	3	3	10
76	CONSUMER AFFAIRS	LICENSED HOME IMPROVEMENT CONTRACTORS	380	0	1	3	3	3	10
77	HEALTH & MENTAL HYGIENE	TOBACCO CONTROL PROGRAM	380	0	1	3	3	3	10
78	HUMAN RESOURCES	ADULT PROTECTIVE SERVICES (APS)	380	0	2	2	2	4	10
79	ENVIRONMENTAL PROTECTION	WATER DELIVERY	400	0	0	5	2	3	10
80	HUMAN RESOURCES	FAMILY INDEPENDENCE ADMINISTRATION	400	0	1	0	6	2	10
81	SANITATION	VACANT LOT CLEAN-UP	400	1	1	0	7	5	10
82	CULTURAL AFFAIRS	PUBLIC ART (PERM. ARTWORKS IN CIVIC SPACES)	410	0	0	2	5	3	10
83	EDUCATION	FOOD SERVICES	410	0	1	2	2	5	10
84	HOUSING PRESERV. & DEV.	PROPERTY MANAGEMENT	410	0	1	2	2	5	10
85	CONSUMER AFFAIRS	SECOND HAND AUTO DEALERS	440	0	0	2	2	6	10
86	CONSUMER AFFAIRS	SIDEWALK CAFES	440	0	1	0	3	6	10
87	CONSUMER AFFAIRS	ELECTRONIC STORES	450	0	0	2	1	7	10
88	CONSUMER AFFAIRS	WEIGHT AND MEASUREMENTS	470	0	0	1	1	8	10
89	ADMINISTRATIVE SERVICES	VACANT LOT FENCING (FORMERLY DGS)	480	0	0	1	2	8	10
90	CONSUMER AFFAIRS	INTERNET GAMING CAFES	480	0	0	1	0	9	10

Ranking of Expense Budget Program Activities - FY 2011

BROOKLYN

Rank	Agency	Program Activity	Average Score of Boards Ranking	Number of Boards Ranking					No of Boards Ranking
				A	B	C	D	E	
01	EDUCATION	AFTER SCHOOL/SUMMER SCHOOL & EVENINGS SERVICES FOR THE ELDERLY	138	10	2	0	1	0	13
02	AGING	EMERGENCY MEDICAL SERVICES	146	10	2	0	0	1	13
03	FIRE DEPARTMENT	BRANCH LIBRARY SERVICES	146	9	2	2	0	0	13
04	LIBRARIES	PATROL & (HOUSING, TRANSIT & AUX POLICE)	146	10	1	1	1	0	13
05	POLICE	YOUTH DEVELOPMENT SERVICES	146	9	3	0	1	0	13
06	YOUTH & COMMUNITY DEVELOP.	CHILD PROTECTION SERVICES	146	9	2	2	0	0	13
07	CHILDREN'S SERVICES	CLASSROOM INSTRUCTION	154	8	3	2	0	0	13
08	EDUCATION	PARKS MAINTENANCE	162	8	4	0	0	1	13
09	PARKS & RECREATION	REFUSE COLLECTION	177	8	1	3	1	1	13
10	SANITATION	DIVISION OF CHILD CARE AND HEAD START INSPECTIONS	177	7	3	2	2	0	13
11	CHILDREN'S SERVICES	FIRE EXTINGUISHMENT	185	7	4	0	1	1	13
12	BUILDINGS	COMMUNICATIONS (911)	200	5	5	2	0	1	13
13	FIRE DEPARTMENT	ECONOMIC DEVELOPMENT INITIATIVES	200	7	3	0	2	1	13
14	POLICE	IN-PATIENT HOSPITAL CARE SERVICES	208	5	5	2	0	1	13
15	ECONOMIC DEVELOPMENT	RECREATION PROGRAMS	208	5	3	4	1	0	13
16	HEALTH & HOSPITALS CORP	SCHOOL SAFETY	215	5	4	2	1	1	13
17	PARKS & RECREATION	BUS MAINTENANCE & OPERATIONS	215	2	8	2	1	0	13
18	EDUCATION	STREET MAINTENANCE/SMOOTHNESS	223	4	3	5	1	0	13
19	TRANSIT AUTHORITY	NEIGHBORHOOD DEVELOPMENT	223	4	2	3	3	0	13
20	TRANSSPORTATION	EMERGENCY SERVICES/SPECIAL SQUADS	231	5	2	2	1	2	13
21	SMALL BUSINESS SERVICES	RAPID TRANSIT MAINTENANCE & OPERATIONS	238	2	7	2	1	1	13
22	ENVIRONMENTAL PROTECTION	COUNSELING/DRUG PREV./PARENT INVOLVEMENT	238	2	4	2	2	1	13
23	POLICE	SEWERS/WATER POLLUTION CONTROL	246	4	0	6	1	1	13
24	TRANSIT AUTHORITY	PREVENT/PRIMARY AMBULATORY HEALTH CARE SVCS	246	5	0	6	1	1	13
25	EDUCATION	STREET CLEANING	254	4	3	4	0	2	13
26	ENVIRONMENTAL PROTECTION	ARTS & CULTURAL EVENTS & VENUES	254	0	5	4	1	1	13
27	HEALTH & HOSPITALS CORP	CODE ENFORCEMENT (COMPLAINTS INSPECTION)	254	3	3	3	0	3	13
28	HUMAN RESOURCES	PERIODIC INSPECTIONS	254	3	6	2	1	2	13
29	SANITATION	FAMILY SUPPORT SERVICES	262	2	3	2	5	0	13
30	CULTURAL AFFAIRS	ADMIN. STAFF (PRINCIPALS, ETC.)	269	1	5	4	3	0	13
31	HOUSING PRESERV. & DEV.	HIV/AIDS PREVENTION PROGRAM	269	3	2	6	2	0	13
32	BUILDINGS	STREET LIGHTING (ALSO PARKS)	269	4	2	3	3	2	13
33	CHILDREN'S SERVICES	PLAN EXAMINATION	277	2	4	3	4	0	13
34	EDUCATION	MENTAL HEALTH/RETARDATION & ALCOHOLISM SVCS	277	3	3	3	2	2	13
35	HEALTH & MENTAL HYGIENE	INVESTIGATIONS	277	3	1	6	1	1	13
36	TRANSPORTATION	AIR/NOISE/HAZMAT ENFORCEMENT	277	3	4	4	1	2	13
37	BUILDINGS	HOME CARE SERVICES PROGRAM (HCSP)	285	2	4	2	4	1	13
38	HEALTH & MENTAL HYGIENE	FIRE INVESTIGATION	285	2	3	2	4	1	13
39	POLICE	HIV/AIDS SERVICES ADMINISTRATION (HASA)	292	3	3	3	3	2	13
40	ENVIRONMENTAL PROTECTION	FORESTRY AND HORTICULTURE	292	1	4	3	5	0	13
41	HUMAN RESOURCES	FIRE PREVENTION	292	3	2	2	3	3	13
42	FIRE DEPARTMENT	PUBLIC SAFETY EDUCATION	300	2	5	5	2	2	13
43	HUMAN RESOURCES	URBAN PARK SVCS (RANGERS/PEP)	300	2	2	4	4	1	13
44	PARKS & RECREATION	ENFORCEMENT	300	0	5	4	2	2	13
45	FIRE DEPARTMENT	RECYCLING	300	2	5	2	3	2	13
46	FIRE DEPARTMENT	REG. AND ENV. HLTH SVCS. (INC. PEST CTRL)	300	1	5	2	3	2	13
47	PARKS & RECREATION		300	1	4	2	3	1	13
48	SANITATION		300	1	5	2	3	2	13
49	SANITATION		300	1	5	2	3	2	13
50	HEALTH & MENTAL HYGIENE		308	0	4	5	3	1	13

BROOKLYN

Rank	Agency	Program Activity	Average Score of Boards Ranking	Number of Boards Ranking					No of Boards Ranking
				A	B	C	D	E	
51	EDUCATION	FOOD SERVICES	315	0	3	6	3	1	13
52	HOUSING PRESERV. & DEV.	NEIGHBORHOOD PRESERVATION/COMMUNITY DEV.	315	1	4	2	4	2	13
53	POLICE	TRAFFIC CONTROL/ENFORCEMENT	315	4	1	1	3	4	13
54	TRANSPORTATION	SIDEWALK REPAIR	315	1	3	4	3	2	13
55	EDUCATION	BUILDING SVCS. (CUSTOD., MAINT., CONSTR.)	323	0	3	4	6	0	13
56	TRANSPORTATION	TRAFFIC PLANNING OPERATIONS	323	1	4	3	1	4	13
57	EDUCATION	TRANSPORTATION	331	1	1	6	3	2	13
58	ENVIRONMENTAL PROTECTION	ENVIRONMENTAL PLANNING & ASSESSMENT	331	1	2	4	4	2	13
59	HOMELESS SERVICES	SVCS FOR HOMELESS INDIVIDUALS & FAMILIES	331	2	1	4	3	3	13
60	PARKS & RECREATION	FACILITY REPAIRS (SKILLED TRADES)	331	2	1	3	5	2	13
61	YOUTH & COMMUNITY DEVELOP.	COMMUNITY DEVELOPMENT SERVICES	331	1	3	3	3	3	13
62	HOUSING AUTHORITY	HOUSING MANAGEMENT & MAINTENANCE SERVICES	346	1	2	4	2	4	13
63	HOUSING PRESERV. & DEV.	REHABILITATION	346	1	3	2	3	4	13
64	CONSUMER AFFAIRS	LICENSED HOME IMPROVEMENT CONTRACTORS	354	1	2	2	3	4	13
65	HOUSING PRESERV. & DEV.	RELOCATION/EMERGENCY HOUSING	354	0	5	1	2	5	13
66	TRANSPORTATION	ARTERIAL HWY SAFETY, SMOOTHNESS & CLEANING	362	1	2	2	4	4	13
67	SMALL BUSINESS SERVICES	NYC WORKFORCE1 CAREER CENTERS	369	0	2	3	5	3	13
68	CULTURAL AFFAIRS	PUBLIC ART (PERM. ARTWORKS IN CIVIC SPACES)	369	1	2	1	5	4	13
69	HUMAN RESOURCES	ADULT PROTECTIVE SERVICES (APS)	369	1	0	4	5	3	13
70	HUMAN RESOURCES	OFFICE OF CHILD SUPPORT & ENFORCEMENT (OCSE)	377	0	2	2	6	3	13
71	SANITATION	VACANT LOT CLEAN-UP	377	1	2	0	6	4	13
72	CONSUMER AFFAIRS	UNDERAGE TOBACCO	385	1	1	2	4	5	13
73	SMALL BUSINESS SERVICES	NYC BUSINESS SOLUTIONS	385	1	1	3	4	5	13
74	CHILDREN'S SERVICES	FAMILY COURT LEGAL SERVICES	392	1	1	3	5	4	13
75	HOUSING PRESERV. & DEV.	DEMOLITION/SEAL-UP	392	0	1	3	5	4	13
76	HOUSING PRESERV. & DEV.	MEDICAL ASSISTANCE PROGRAMS (MAP)	392	0	0	6	2	5	13
77	ECONOMIC DEVELOPMENT	PROPERTY MANAGEMENT	392	0	1	1	9	2	13
78	TRANSPORTATION	BRIDGES	400	1	1	2	2	7	13
79	HOUSING PRESERV. & DEV.	ALTERNATIVE MANAGEMENT OF IN REM PROPERTY	400	0	2	3	1	7	13
80	HOUSING PRESERV. & DEV.	PROPERTY MANAGEMENT	415	1	0	0	7	5	13
81	TRANSPORTATION	SIGNAL ENGINEERING	415	0	0	3	5	5	13
82	SMALL BUSINESS SERVICES	DIV. OF ECONOMIC & FINANCIAL OPPORTUNITY	415	1	0	0	7	5	13
83	ADMINISTRATIVE SERVICES	VACANT LOT FENCING (FORMERLY DGS)	423	0	0	3	4	6	13
84	HEALTH & MENTAL HYGIENE	TOBACCO CONTROL PROGRAM	431	0	1	1	4	7	13
85	HUMAN RESOURCES	FAMILY INDEPENDENCE ADMINISTRATION	431	0	0	3	3	7	13
86	CONSUMER AFFAIRS	SIDEWALK CAFES	431	0	0	3	3	7	13
87	CONSUMER AFFAIRS	INTERNET GAMING CAFES	438	1	0	1	2	9	13
88	CONSUMER AFFAIRS	SECOND HAND AUTO DEALERS	438	0	2	0	2	9	13
89	CONSUMER AFFAIRS	WEIGHT AND MEASUREMENTS	462	0	1	0	2	10	13
90	CONSUMER AFFAIRS	ELECTRONIC STORES	462	0	0	1	3	9	13
			469	0	0	0	4	9	13

Ranking of Expense Budget Program Activities - FY 2011

MANHATTAN

Rank	Agency	Program Activity	Average Score of Boards Ranking					Number of Boards Ranking					No of Boards Ranking
			A	B	C	D	E	A	B	C	D	E	
01	AGING	SERVICES FOR THE ELDERLY	138	6	1	1	0	0	08				
02	ENVIRONMENTAL PROTECTION	AIR/NOISE/HAZMAT ENFORCEMENT	138	7	0	0	1	0	08				
03	CULTURAL AFFAIRS	ARTS & CULTURAL EVENTS & VENUES	150	4	4	0	0	0	08				
04	EDUCATION	AFTER SCHOOL/SUMMER SCHOOL & EVENINGS	150	5	2	1	0	0	08				
05	BUILDINGS	INSPECTIONS	175	4	3	0	1	0	08				
06	YOUTH & COMMUNITY DEVELOP.	YOUTH DEVELOPMENT SERVICES	175	4	2	2	0	0	08				
07	ECONOMIC DEVELOPMENT	ECONOMIC DEVELOPMENT INITIATIVES	188	5	0	2	1	0	08				
08	EDUCATION	CLASSROOM INSTRUCTION	188	3	3	2	0	0	08				
09	PARKS & RECREATION	PARKS MAINTENANCE	188	4	1	3	0	0	08				
10	POLICE	PATROL & (HOUSING, TRANSIT & AUX POLICE)	188	4	2	1	1	1	08				
11	FIRE DEPARTMENT	EMERGENCY MEDICAL SERVICES	200	4	2	0	2	0	08				
12	LIBRARIES	BRANCH LIBRARY SERVICES	200	4	2	1	0	1	08				
13	SANITATION	REFUSE COLLECTION	200	4	2	1	0	1	08				
14	CHILDREN'S SERVICES	CHILD PROTECTION SERVICES	213	4	2	1	2	0	08				
15	POLICE	TRAFFIC CONTROL/ENFORCEMENT	225	4	2	0	1	0	08				
16	CHILDREN'S SERVICES	DIVISION OF CHILD CARE AND HEAD START	238	4	1	2	0	2	08				
17	HEALTH & MENTAL HYGIENE	HIV/AIDS PREVENTION PROGRAM	238	3	3	0	0	2	08				
18	HEALTH & MENTAL HYGIENE	REG. AND ENV. HLTH SVCS. (INC. PEST CTRL)	238	3	0	4	1	1	08				
19	HOMELESS SERVICES	SVCS FOR HOMELESS INDIVIDUALS & FAMILIES	238	2	3	1	2	0	08				
20	POLICE	EMERGENCY SERVICES/SPECIAL SQUADS	238	3	1	2	2	0	08				
21	SANITATION	ENFORCEMENT	238	3	0	4	1	0	08				
22	SANITATION	STREET CLEANING	238	3	1	3	0	1	08				
23	TRANSPORTATION	STREET LIGHTING (ALSO PARKS)	238	3	3	0	0	1	08				
24	CONSUMER AFFAIRS	SIDEWALK CAFES	250	2	4	0	0	2	08				
25	EDUCATION	ADMIN. STAFF (PRINCIPALS, ETC.)	250	1	3	3	1	0	08				
26	EDUCATION	BUILDING SVCS. (CUSTOD., MAINT., CONSTR.)	250	1	3	3	1	0	08				
27	HOUSING PRESERV. & DEV.	CODE ENFORCEMENT (COMPLAINTS INSPECTION)	250	4	0	1	2	1	08				
28	CULTURAL AFFAIRS	PUBLIC ART (PERM. ARTWORKS IN CIVIC SPACES)	263	0	5	1	2	0	08				
29	TRANSIT AUTHORITY	BUS MAINTENANCE & OPERATIONS	263	1	4	1	1	1	08				
30	TRANSPORTATION	SIDEWALK REPAIR	263	2	3	0	1	1	08				
31	BUILDINGS	PERIODIC INSPECTIONS	275	0	3	4	0	1	08				
32	EDUCATION	CONSELLING/DRUG PREV./PARENT INVOLVEMENT	275	0	2	6	0	0	08				
33	FIRE DEPARTMENT	FIRE EXTINGUISHMENT	275	1	3	2	1	1	08				
34	FIRE DEPARTMENT	FIRE INVESTIGATION	275	1	3	1	3	1	08				
35	FIRE DEPARTMENT	FIRE PREVENTION	275	3	0	2	2	1	08				
36	HUMAN RESOURCES	OFF. OF DOM. VIOLENCE & EMERG. INTERVENTION	275	1	3	2	1	1	08				
37	HUMAN RESOURCES	ADULT PROTECTIVE SERVICES (APS)	275	1	3	3	2	1	08				
38	TRANSIT AUTHORITY	RAPID TRANSIT MAINTENANCE & OPERATIONS	275	1	0	3	1	1	08				
39	YOUTH & COMMUNITY DEVELOP.	COMMUNITY DEVELOPMENT SERVICES	275	2	0	3	2	2	08				
40	BUILDINGS	PLAN EXAMINATION	288	1	1	4	2	1	08				
41	SMALL BUSINESS SERVICES	NEIGHBORHOOD DEVELOPMENT	288	2	0	3	3	0	08				
42	CHILDREN'S SERVICES	FAMILY SUPPORT SERVICES	288	2	4	2	1	0	08				
43	ECONOMIC DEVELOPMENT	PROPERTY MANAGEMENT	288	0	1	2	2	1	08				
44	HOUSING PRESERV. & DEV.	REHABILITATION	288	2	1	0	1	1	08				
45	HUMAN RESOURCES	HOME CARE SERVICES PROGRAM (HCSP)	288	1	2	2	3	0	08				
46	PARKS & RECREATION	RECREATION PROGRAMS	288	1	2	2	2	0	08				
47	POLICE	INVESTIGATIONS	288	2	1	2	0	1	08				
48	SMALL BUSINESS SERVICES	NYC BUSINESS SOLUTIONS	300	1	3	2	2	0	08				
49	HEALTH & HOSPITALS CORP	IN-PATIENT HOSPITAL CARE SERVICES	300	0	2	4	2	0	08				
50	HUMAN RESOURCES	HIV/AIDS SERVICES ADMINISTRATION(HASA)	300	2	1	1	1	2	08				

Rank	Agency	Program Activity	Average Score of Boards Ranking	Number of Boards Ranking					No of Boards Ranking
				A	B	C	D	E	
51	HUMAN RESOURCES	MEDICAL ASSISTANCE PROGRAMS (MAP)	300	1	2	1	4	0	08
52	TRANSPORTATION	STREET MAINTENANCE/SMOOTHNESS	300	2	2	0	2	2	08
53	EDUCATION	SCHOOL SAFETY	313	0	1	5	2	0	08
54	ENVIRONMENTAL PROTECTION	ENVIRONMENTAL PLANNING & ASSESSMENT	313	0	3	1	4	0	08
55	ENVIRONMENTAL PROTECTION	SEWERS/WATER POLLUTION CONTROL	313	1	3	0	2	2	08
56	HOUSING AUTHORITY	HOUSING MANAGEMENT & MAINTENANCE SERVICES	313	2	1	1	2	2	08
57	PARKS & RECREATION	FACILITY REPAIRS (SKILLED TRADES)	313	1	3	0	2	2	08
58	PARKS & RECREATION	FORESTRY AND HORTICULTURE	313	0	3	2	2	1	08
59	POLICE	COMMUNICATIONS (911)	313	2	0	3	2	1	08
60	EDUCATION	FOOD SERVICES	325	0	2	2	4	0	08
61	SANITATION	RECYCLING	325	0	2	3	2	1	08
62	TRANSPORTATION	SIGNAL ENGINEERING	325	2	0	2	2	2	08
63	SMALL BUSINESS SERVICES	NYC WORKFORCE1 CAREER CENTERS	338	2	0	2	2	2	08
64	CHILDREN'S SERVICES	FAMILY COURT LEGAL SERVICES	338	0	2	2	1	3	08
65	FIRE DEPARTMENT	PUBLIC SAFETY EDUCATION	338	0	1	3	4	0	08
66	HEALTH & HOSPITALS CORP	PREVENT/PRIMARY AMBULATORY HEALTH CARE SVCS	338	0	2	3	1	2	08
67	HOUSING PRESERV. & DEV.	NEIGHBORHOOD PRESERVATION/COMMUNITY DEV.	338	2	1	0	2	3	08
68	SMALL BUSINESS SERVICES	DIV. OF ECONOMIC & FINANCIAL OPPORTUNITY	350	1	2	0	2	3	08
69	EDUCATION	TRANSPORTATION	350	0	1	4	4	0	08
70	ENVIRONMENTAL PROTECTION	WATER DELIVERY	350	0	1	3	3	3	08
71	HEALTH & MENTAL HYGIENE	MENTAL HEALTH/RETARDATION & ALCOHOLISM SVCS	350	0	1	3	3	1	08
72	TRANSPORTATION	BRIDGES	363	1	1	2	0	4	08
73	HOUSING PRESERV. & DEV.	RELOCATION/EMERGENCY HOUSING	375	1	1	2	2	2	08
74	PARKS & RECREATION	URBAN PARK SVCS (RANGERS/BEP)	375	0	2	1	2	3	08
75	TRANSPORTATION	TRAFFIC PLANNING OPERATIONS	375	1	1	1	1	4	08
76	HUMAN RESOURCES	OFFICE OF CHIL'D SUPPORT & ENFORCEMENT(OOSE)	388	0	1	2	2	3	08
77	CONSUMER AFFAIRS	UNDERAGE TOBACCO	413	0	0	2	3	3	08
78	HOUSING PRESERV. & DEV.	PROPERTY MANAGEMENT	413	1	0	0	3	4	08
79	TRANSPORTATION	ARTERIAL HWY SAFETY, SMOOTHNESS & CLEANING	413	1	1	0	0	6	08
80	HEALTH & MENTAL HYGIENE	TOBACCO CONTROL PROGRAM	425	0	1	1	1	5	08
81	HOUSING PRESERV. & DEV.	ALTERNATIVE MANAGEMENT OF IN REM PROPERTY	425	0	0	2	2	4	08
82	HUMAN RESOURCES	FAMILY INDEPENDENCE ADMINISTRATION	425	0	0	1	4	3	08
83	CONSUMER AFFAIRS	LICENSED HOME IMPROVEMENT CONTRACTORS	438	0	1	0	2	5	08
84	CONSUMER AFFAIRS	INTERNET GAMING CAFES	450	0	0	0	2	4	08
85	HOUSING PRESERV. & DEV.	DEMOLITION/SEAL-UP	450	0	0	1	2	5	08
86	SANITATION	VACANT LOT CLEAN-UP	450	0	0	2	0	6	08
87	ADMINISTRATIVE SERVICES	VACANT LOT FENCING (FORMERLY DGS)	463	0	0	0	3	5	08
88	CONSUMER AFFAIRS	SECOND HAND AUTO DEALERS	475	0	0	0	2	6	08
89	CONSUMER AFFAIRS	WEIGHT AND MEASUREMENTS	475	0	0	0	2	6	08
90	CONSUMER AFFAIRS	ELECTRONIC STORES	488	0	0	0	1	7	08

MANHATTAN

QUEENS

Rank	Agency	Program Activity	Average Score of Boards Ranking	Number of Boards Ranking					No of Boards Ranking
				A	B	C	D	E	
01	AGING	SERVICES FOR THE ELDERLY	108	11	1	0	0	0	12
02	YOUTH & COMMUNITY DEVELOP.	YOUTH DEVELOPMENT SERVICES	133	9	2	1	0	0	12
03	BUILDINGS	INSPECTIONS	142	9	2	0	1	0	12
04	CHILDREN'S SERVICES	CHILD PROTECTION SERVICES	142	9	1	2	0	0	12
05	FIRE DEPARTMENT	EMERGENCY MEDICAL SERVICES	142	9	2	0	1	0	12
06	LIBRARIES	BRANCH LIBRARY SERVICES	150	8	3	0	1	0	12
07	PARKS & RECREATION	PARKS MAINTENANCE	158	8	3	0	0	1	12
08	BUILDINGS	PLAN EXAMINATION	167	6	4	2	0	0	12
09	EDUCATION	SCHOOL SAFETY	167	7	2	3	0	0	12
10	SANITATION	REFUSE COLLECTION	175	8	1	2	0	1	12
11	EDUCATION	AFTER SCHOOL/SUMMER SCHOOL & EVENINGS	183	5	5	1	1	0	12
12	POLICE	COMMUNICATIONS (911)	200	7	2	0	2	1	12
13	POLICE	STREET CLEANING	200	3	6	3	0	0	12
14	POLICE	PATROL & (HOUSING, TRANSIT & AUX POLICE)	208	6	2	3	0	2	12
15	EDUCATION	CLASSROOM INSTRUCTION	217	5	3	1	3	0	12
16	ENVIRONMENTAL PROTECTION	SEWERS/WATER POLLUTION CONTROL	217	5	3	2	1	1	12
17	FIRE DEPARTMENT	FIRE EXTINGUISHMENT	217	5	2	3	2	0	12
18	ENVIRONMENTAL PROTECTION	AIR/NOISE/HAZMAT ENFORCEMENT	225	5	2	2	3	0	12
19	EDUCATION	COUNSELING/DRUG PREV./PARENT INVOLVEMENT	233	2	5	4	1	0	12
20	PARKS & RECREATION	FORESTRY AND HORTICULTURE	233	2	6	2	2	0	12
21	TRANSSPORTATION	STREET MAINTENANCE/SMOOTHNESS	233	4	3	3	1	1	12
22	BUILDINGS	PERIODIC INSPECTIONS	242	2	5	4	0	1	12
23	FIRE DEPARTMENT	FIRE PREVENTION	242	1	5	6	0	0	12
24	SANITATION	ENFORCEMENT	242	3	4	2	3	0	12
25	ENVIRONMENTAL PROTECTION	WATER DELIVERY	250	4	4	3	2	1	12
26	FIRE DEPARTMENT	FIRE INVESTIGATION	250	3	4	2	2	1	12
27	HEALTH & HOSPITALS CORP	IN-PATIENT HOSPITAL CARE SERVICES	250	4	2	1	2	1	12
28	TRANSSPORTATION	STREET LIGHTING (ALSO PARKS)	250	3	3	1	3	1	12
29	EDUCATION	TRANSSPORTATION	258	3	4	1	0	1	12
30	HEALTH & MENTAL HYGIENE	REG. AND ENV. HLTH SVCS. (INC. PEST CTRL)	258	3	4	2	1	2	12
31	HOUSING PRESERV. & DEV.	CODE ENFORCEMENT (COMPLAINTS INSPECTION)	258	3	3	3	2	1	12
32	POLICE	EMERGENCY SERVICES/SPECIAL SQUADS	258	2	4	3	3	0	12
33	POLICE	INVESTIGATIONS	258	2	4	4	1	1	12
34	SANITATION	RECYCLING	267	2	4	3	2	1	12
35	EDUCATION	BUILDING SVCS. (CUSTOD., MAINT., CONSTR.)	275	2	4	3	1	2	12
36	PARKS & RECREATION	RECREATION PROGRAMS	275	1	5	3	2	1	12
37	TRANSSPORTATION	ARTERIAL HWY SAFETY, SMOOTHNESS & CLEANING	275	2	5	3	3	1	12
38	CHILDREN'S SERVICES	DIVISION OF CHILD CARE AND HEAD START	283	0	7	5	0	2	12
39	HUMAN RESOURCES	ADULT PROTECTIVE SERVICES (APS)	283	1	3	1	3	1	12
40	TRANSSPORTATION	SIGNAL ENGINEERING	283	3	4	0	1	3	12
41	CULTURAL AFFAIRS	ARTS & CULTURAL EVENTS & VENUES	292	3	3	1	2	3	12
42	ENVIRONMENTAL PROTECTION	ENVIRONMENTAL PLANNING & ASSESSMENT	292	2	2	2	3	0	12
43	HOUSING PRESERV. & DEV.	DEMOLITION/SEAL-UP	292	3	2	2	3	0	12
44	HUMAN RESOURCES	HOME CARE SERVICES PROGRAM (HCSP)	292	0	5	5	0	2	12
45	TRANSIT AUTHORITY	RAPID TRANSIT MAINTENANCE & OPERATIONS	292	1	2	2	2	2	12
46	TRANSSPORTATION	BRIDGES	292	0	5	4	2	2	12
47	CHILDREN'S SERVICES	FAMILY SUPPORT SERVICES	300	0	5	1	4	1	12
48	HUMAN RESOURCES	OFFICE OF CHILD SUPPORT & ENFORCEMENT(OOSE)	300	1	6	1	3	2	12
49	POLICE	TRAFFIC CONTROL/ENFORCEMENT	300	1	5	1	3	2	12
50	TRANSIT AUTHORITY	BUS MAINTENANCE & OPERATIONS	300	2	4	1	2	2	12

QUEENS

Rank	Agency	Program Activity	Average Score of Boards Ranking	Number of Boards Ranking					No of Boards Ranking
				A	B	C	D	E	
51	FIRE DEPARTMENT	PUBLIC SAFETY EDUCATION	308	1	1	6	4	0	12
52	HEALTH & MENTAL HYGIENE	HIV/AIDS PREVENTION PROGRAM	308	1	2	5	3	1	12
53	PARKS & RECREATION	FACILITY REPAIRS (SKILLED TRADES)	308	0	5	3	2	2	12
54	HEALTH & HOSPITALS CORP	PREVENT/PRIMARY AMBULATORY HEALTH CARE SVCS	325	2	2	2	3	3	12
55	PARKS & RECREATION	URBAN PARK SVCS (RANGERS/PEP)	325	1	2	3	5	1	12
56	HUMAN RESOURCES	HIV/AIDS SERVICES ADMINISTRATION (HASA)	333	2	2	3	6	1	12
57	TRANSPORTATION	SIDEWALK REPAIR	333	0	3	5	1	3	12
58	CONSUMER AFFAIRS	UNDERAGE TOBACCO	342	1	2	2	5	2	12
59	HUMAN RESOURCES	OFF. OF DOM. VIOLENCE & EMERG. INTERVENTION	342	1	2	2	5	2	12
60	YOUTH & COMMUNITY DEVELOP.	COMMUNITY DEVELOPMENT SERVICES	342	1	2	2	2	2	12
61	ADMINISTRATIVE SERVICES	VACANT LOT FENCING (FORMERLY DGS)	350	2	2	2	0	4	12
62	CONSUMER AFFAIRS	LICENSED HOME IMPROVEMENT CONTRACTORS	350	0	4	1	4	3	12
63	ECONOMIC DEVELOPMENT	ECONOMIC DEVELOPMENT INITIATIVES	350	1	1	4	3	3	12
64	EDUCATION	FOOD SERVICES	350	1	1	4	5	2	12
65	TRANSPORTATION	TRAFFIC PLANNING OPERATIONS	350	2	1	3	5	3	12
66	SMALL BUSINESS SERVICES	NEIGHBORHOOD DEVELOPMENT	358	0	0	7	3	2	12
67	CHILDREN'S SERVICES	FAMILY COURT LEGAL SERVICES	358	0	0	7	3	2	12
68	ECONOMIC DEVELOPMENT	PROPERTY MANAGEMENT	367	2	0	1	6	3	12
69	HEALTH & MENTAL HYGIENE	MENTAL HEALTH/RETARDATION & ALCOHOLISM SVCS	367	0	0	6	4	2	12
70	HUMAN RESOURCES	MEDICAL ASSISTANCE PROGRAMS (MAP)	367	0	1	5	3	3	12
71	SANITATION	VACANT LOT CLEAN-UP	367	1	1	3	3	4	12
72	HOMELESS SERVICES	SVCS FOR HOMELESS INDIVIDUALS & FAMILIES	375	1	0	4	1	4	12
73	CONSUMER AFFAIRS	SIDEWALK CARES	383	2	1	1	5	7	12
74	EDUCATION	ADMIN. STAFF (PRINCIPALS, ETC.)	383	0	1	3	5	3	12
75	CONSUMER AFFAIRS	WEIGHT AND MEASUREMENTS	400	1	1	2	5	5	12
76	CULTURAL AFFAIRS	PUBLIC ART (PERM. ARTWORKS IN CIVIC SPACES)	400	1	0	2	4	5	12
77	SMALL BUSINESS SERVICES	NYC BUSINESS SOLUTIONS	408	1	1	0	5	6	12
78	SMALL BUSINESS SERVICES	DIV. OF ECONOMIC & FINANCIAL OPPORTUNITY	408	0	0	2	3	6	12
79	HEALTH & MENTAL HYGIENE	TOBACCO CONTROL PROGRAM	408	0	1	1	3	4	12
80	HOUSING PRESERV. & DEV.	RELOCATION/EMERGENCY HOUSING	417	0	0	4	3	5	12
81	SMALL BUSINESS SERVICES	NYC WORKFORCE1 CAREER CENTERS	425	1	0	1	2	7	12
82	CONSUMER AFFAIRS	INTERNET GAMING CAFES	433	0	0	2	3	7	12
83	HOUSING PRESERV. & DEV.	NEIGHBORHOOD PRESERVATION/COMMUNITY DEV.	433	0	0	1	4	6	12
84	HOUSING PRESERV. & DEV.	PROPERTY MANAGEMENT	433	0	1	1	6	5	12
85	CONSUMER AFFAIRS	SECOND HAND AUTO DEALERS	450	0	0	1	3	7	12
86	HOUSING AUTHORITY	HOUSING MANAGEMENT & MAINTENANCE SERVICES	450	0	1	0	2	8	12
87	HOUSING PRESERV. & DEV.	ALTERNATIVE MANAGEMENT OF IN REM PROPERTY	450	0	0	2	2	8	12
88	HUMAN RESOURCES	FAMILY INDEPENDENCE ADMINISTRATION	450	0	0	1	4	7	12
89	CONSUMER AFFAIRS	ELECTRONIC STORES	467	0	0	1	2	9	12
90	HOUSING PRESERV. & DEV.	REHABILITATION	467	0	0	0	4	8	12

STATEN ISLAND

Rank	Agency	Program Activity	Average Score of Boards Ranking	Number of Boards Ranking					No of Boards Ranking
				A	B	C	D	E	
01	BUILDINGS	PLAN EXAMINATION	100	3	0	0	0	0	03
02	TRANSPORTATION	STREET MAINTENANCE/SMOOTHNESS	100	3	0	0	0	0	03
03	BUILDINGS	INSPECTIONS	133	2	1	0	0	0	03
04	ECONOMIC DEVELOPMENT	ECONOMIC DEVELOPMENT INITIATIVES	133	2	1	0	0	0	03
05	LIBRARIES	BRANCH LIBRARY SERVICES	133	2	1	0	0	0	03
06	SANITATION	RECYCLING	133	2	1	0	0	0	03
07	TRANSPORTATION	SIGNAL ENGINEERING	133	2	1	0	0	0	03
08	CHILDREN'S SERVICES	CHILD PROTECTION SERVICES	167	2	0	1	0	0	03
09	POLICE	TRAFFIC CONTROL/ENFORCEMENT ENFORCEMENT	167	1	2	0	0	0	03
10	SANITATION	REFUSE COLLECTION	167	1	2	0	0	0	03
11	SANITATION	ARTERIAL HWY SAFETY, SMOOTHNESS & CLEANING	167	1	2	0	0	0	03
12	TRANSPORTATION	STREET LIGHTING (ALSO PARKS)	167	2	0	1	0	0	03
13	TRANSPORTATION	SERVICES FOR THE ELDERLY	167	2	0	1	0	0	03
14	AGING	PROPERTY MANAGEMENT	200	2	0	0	1	1	03
15	ECONOMIC DEVELOPMENT	SCHOOL SAFETY	200	2	0	0	1	0	03
16	EDUCATION	EMERGENCY MEDICAL SERVICES	200	1	1	1	0	0	03
17	FIRE DEPARTMENT	REG. AND ENV. HLTH SVCS. (INC. PEST CTRL)	200	1	1	1	0	0	03
18	HEALTH & MENTAL HYGIENE	PARKS MAINTENANCE	200	1	1	1	0	0	03
19	PARKS & RECREATION	COMMUNICATIONS (911)	200	1	1	1	0	0	03
20	POLICE	EMERGENCY SERVICES/SPECIAL SQUADS	200	2	0	0	1	0	03
21	POLICE	TRAFFIC PLANNING OPERATIONS	200	1	1	1	0	0	03
22	TRANSPORTATION	SIDEWALK REPAIR	200	1	1	1	0	0	03
23	TRANSPORTATION	LICENSED HOME IMPROVEMENT CONTRACTORS	233	0	2	1	1	0	03
24	CONSUMER AFFAIRS	CLASSROOM INSTRUCTION	233	0	2	1	1	0	03
25	EDUCATION	WATER DELIVERY	233	1	1	0	0	0	03
26	ENVIRONMENTAL PROTECTION	AIR/NOISE/HAZMAT ENFORCEMENT	233	1	1	0	0	0	03
27	ENVIRONMENTAL PROTECTION	ENVIRONMENTAL PLANNING & ASSESSMENT	233	1	0	0	2	0	03
28	ENVIRONMENTAL PROTECTION	SEWERS/WATER POLLUTION CONTROL	233	1	0	0	2	0	03
29	ENVIRONMENTAL PROTECTION	FIRE EXTINGUISHMENT	233	0	2	1	0	0	03
30	FIRE DEPARTMENT	FIRE PREVENTION	233	1	0	2	0	0	03
31	FIRE DEPARTMENT	FORESTRY AND HORTICULTURE	233	1	1	0	0	0	03
32	PARKS & RECREATION	STREET CLEANING	233	1	1	0	1	0	03
33	SANITATION	VACANT LOT CLEAN-UP	233	1	1	0	1	0	03
34	SANITATION	RAPID TRANSIT MAINTENANCE & OPERATIONS	233	0	2	1	0	0	03
35	TRANSIT AUTHORITY	YOUTH DEVELOPMENT SERVICES	233	0	2	1	0	0	03
36	YOUTH & COMMUNITY DEVELOP.	COMMUNITY DEVELOPMENT SERVICES	233	0	2	1	0	0	03
37	YOUTH & COMMUNITY DEVELOP.	AFTER SCHOOL/SUMMER SCHOOL & EVENINGS	267	1	1	0	0	0	03
38	EDUCATION	COUNSELING/DRUG PREV./PARENT INVOLVEMENT	267	0	1	1	0	0	03
39	EDUCATION	PATROL & (HOUSING, TRANSIT & AUX POLICE)	267	1	0	0	1	0	03
40	POLICE	BUS MAINTENANCE & OPERATIONS	267	1	0	0	1	0	03
41	TRANSIT AUTHORITY	BRIDGES	267	1	1	0	0	0	03
42	TRANSPORTATION	PERIODIC INSPECTIONS	300	0	2	0	0	0	03
43	BUILDINGS	PREVENT/PRIMARY AMBULATORY HEALTH CARE SVCS	300	0	0	0	0	1	03
44	HEALTH & HOSPITALS CORP	HOME CARE SERVICES PROGRAM (HCSP)	300	1	0	0	0	0	03
45	HUMAN RESOURCES	OFFICE OF CHILD SUPPORT & ENFORCEMENT (OCSE)	300	0	1	0	0	0	03
46	HUMAN RESOURCES	RECREATION PROGRAMS	300	0	1	0	0	0	03
47	PARKS & RECREATION	URBAN PARK SVCS (RANGERS/PBP)	300	0	2	0	0	0	03
48	PARKS & RECREATION	INVESTIGATIONS	300	1	0	0	0	0	03
49	POLICE	FAMILY COURT LEGAL SERVICES	300	0	1	1	0	0	03
50	CHILDREN'S SERVICES	FAMILY COURT LEGAL SERVICES	333	0	0	1	1	0	03

STATEN ISLAND

Rank	Agency	Program Activity	Average Score of Boards Ranking	Number of Boards					No of Boards Ranking
				A	B	C	D	E	
51	CULTURAL AFFAIRS	ARTS & CULTURAL EVENTS & VENUES	333	0	1	0	2	0	03
52	EDUCATION	TRANSPORTATION	333	0	1	1	0	1	03
53	HEALTH & MENTAL HYGIENE	MENTAL HEALTH/RETARDATION & ALCOHOLISM SVCS	333	0	0	2	1	0	03
54	HEALTH & HOSPITALS CORP	IN-PATIENT HOSPITAL CARE SERVICES	333	1	0	0	1	1	03
55	HOUSING PRESERV. & DEV.	CODE ENFORCEMENT (COMPLAINTS INSPECTION)	333	0	0	2	1	0	03
56	HUMAN RESOURCES	OFF. OF DOM. VIOLENCE & EMERG. INTERVENTION	333	0	1	1	1	1	03
57	HUMAN RESOURCES	ADULT PROTECTIVE SERVICES (APS)	333	0	1	0	2	0	03
58	PARKS & RECREATION	FACILITY REPAIRS (SKILLED TRADES)	333	0	1	0	2	0	03
59	SMALL BUSINESS SERVICES	NYC WORKFORCE CAREER CENTERS	367	1	0	0	0	2	03
60	CONSUMER AFFAIRS	SIDEMALK CAFES	367	0	1	0	1	1	03
61	EDUCATION	ADMIN. STAFF (PRINCIPALS, ETC.)	367	0	1	0	1	1	03
62	FIRE DEPARTMENT	FIRE INVESTIGATION	367	0	0	1	2	0	03
63	FIRE DEPARTMENT	PUBLIC SAFETY EDUCATION	367	0	0	1	2	0	03
64	HOUSING PRESERV. & DEV.	NEIGHBORHOOD PRESERVATION/COMMUNITY DEV.	367	0	1	1	2	0	03
65	HUMAN RESOURCES	FAMILY INDEPENDENCE ADMINISTRATION	367	0	1	0	1	1	03
66	SMALL BUSINESS SERVICES	NYC BUSINESS SOLUTIONS	400	0	1	0	2	0	03
67	SMALL BUSINESS SERVICES	NEIGHBORHOOD DEVELOPMENT	400	0	0	1	1	2	03
68	CHILDREN'S SERVICES	FAMILY SUPPORT SERVICES	400	0	0	1	1	1	03
69	CHILDREN'S SERVICES	DIVISION OF CHILD CARE AND HEAD START	400	0	0	1	1	1	03
70	CONSUMER AFFAIRS	UNDERAGE TOBACCO	400	0	0	1	1	1	03
71	CONSUMER AFFAIRS	SECOND HAND AUTO DEALERS	400	0	0	0	3	0	03
72	HEALTH & MENTAL HYGIENE	TOBACCO CONTROL PROGRAM	400	0	1	0	0	0	03
73	HOUSING AUTHORITY	HOUSING MANAGEMENT & MAINTENANCE SERVICES	400	0	0	1	1	2	03
74	SMALL BUSINESS SERVICES	DIV. OF ECONOMIC & FINANCIAL OPPORTUNITY	433	0	0	1	1	1	03
75	CONSUMER AFFAIRS	INTERNET GAMING CAFES	433	0	0	1	0	2	03
76	CONSUMER AFFAIRS	WEIGHT AND MEASUREMENTS	433	0	0	1	0	2	03
77	CONSUMER AFFAIRS	ELECTRONIC STORES	433	0	0	1	0	2	03
78	CULTURAL AFFAIRS	PUBLIC ART (PERM. ARTWORKS IN CIVIC SPACES)	433	0	0	0	0	1	03
79	EDUCATION	BUILDING SVCS. (CUSTOD., MAINT., CONSTR.)	433	0	0	0	0	1	03
80	HOMELESS SERVICES	SVCS FOR HOMELESS INDIVIDUALS & FAMILIES	433	0	0	0	2	1	03
81	HOUSING PRESERV. & DEV.	DEMOLITION/SEAL-UP	433	0	0	0	2	1	03
82	HOUSING PRESERV. & DEV.	RELOCATION/EMERGENCY HOUSING	433	0	0	1	0	2	03
83	HUMAN RESOURCES	MEDICAL ASSISTANCE PROGRAMS (MAP)	433	0	0	1	0	2	03
84	ADMINISTRATIVE SERVICES	VACANT LOT FENCING (FORMERLY DGS)	467	0	0	0	2	1	03
85	EDUCATION	FOOD SERVICES	467	0	0	0	1	2	03
86	HEALTH & MENTAL HYGIENE	HIV/AIDS PREVENTION PROGRAM	467	0	0	0	1	2	03
87	HOUSING PRESERV. & DEV.	PROPERTY MANAGEMENT	467	0	0	0	1	2	03
88	HOUSING PRESERV. & DEV.	REHABILITATION	467	0	0	0	1	2	03
89	HOUSING PRESERV. & DEV.	ALTERNATIVE MANAGEMENT OF IN REM PROPERTY	500	0	0	0	1	3	03
90	HUMAN RESOURCES	HIV/AIDS SERVICES ADMINISTRATION (HASA)	500	0	0	0	0	3	03